

Dear Mr. Hecht,

We are pleased to comply to your request to issue a reference letter about the Thickness Measurement Systems delivered by betacontrol.

For many years and thus over many different generations of technical design, company Klöckner Pentaplast GmbH & Co. KG has used the Thickness Measurement and Control Systems of betacontrol in their production lines throughout Europe.

The material to be measured at Klöckner Pentaplast is Hard-PVC and PET-films for packaging, print and special applications purposes within a thickness range of 30 up to 1000 µm.

The high-precise measurement accuracy of your measurement systems and the philosophy of the control closely connected with it guarantee us to always meet the quality requirements of our customers –now and even in future. The well-thought-out and easy-comprehensible operation concept of the used software has lead to a prompt acceptance by the operators in our production whatever place of location. Further the flexibility should be emphasized to upgrade the existing software according to customer's request; thus, special requirements and functions can be implemented promptly and successfully.

Another important point for a production plant, which machines are running round the clock, is the reliability as well as the reaction in case of a service need. Here we also experienced a professional service of highest degree. Your competent service team has always solved the problems, which indeed rarely occurred till now, promptly and sometimes even over the phone. Spare parts always have been configured appropriately to the measurement system and delivered just-in-time so that unnecessary down times has been avoided.

That is why we would like to thank you for the fruitful cooperation till now and look forward to the pleasure of executing further projects with you at our plants in future.

Sincerely yours,  
Klöckner Pentaplast GmbH & Co. KG